



COVID-19 Outbreak: Guidance for Taxi Drivers

The city of Corner Brook understands the potential for lost business for taxi operators during the Public Health Emergency which has resulted from COVID-19. Right now Taxi drivers are still allowed to operate. As such, we've developed this guide in order to keep you and riders safe.

This is a guideline provided by the City of Corner Brook using information from Western Health as well as the provincial Department of Health and Community Services. For the best advice, here are some useful links to those health authorities:

[Western Health](http://www.westernhealth.nl.ca): www.westernhealth.nl.ca

[Government of Newfoundland and Labrador](http://www.gov.nl.ca/covid-19): www.gov.nl.ca/covid-19

You may also wish to consult the Federal Government's database, here:

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>.

Know the symptoms of COVID-19.

Symptoms of coronavirus are similar to flu or colds and may include:

- Runny nose
- Headache
- Cough
- Sore throat
- Fever
- A general feeling of being unwell

Protect yourself and riders.

If you have these symptoms, do not operate a Taxi. Remain in home isolation and seek guidance from the Province's webpage. There is an 811 self-assessment tool on that page.

In some cases, taxis are an essential form of transportation. At this time, residents are advised to stay at home and self-isolate if they are ill. If someone does need to go for items like groceries or prescriptions, or get to a medical facility, it is important to keep yourself and your passengers protected.

You can take the following steps:

- Only allow a maximum of 2 passengers in your car at one time and never allow passengers to sit in the front seat.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60 percent alcohol if soap and water are not available.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Avoid close contact with people who are sick.



- Cover your mouth and nose with a tissue when you cough or sneeze, then throw the tissue in the trash and wash your hands.
- Drivers do not need to wear a face mask if they are not sick. If they are unwell, they should not drive.
- If the passenger is being transported to or from a hospital or other health care setting and/or is displaying respiratory symptoms, ensure the windows of the car are open.
- Avoid handling money, if possible. Consider wearing disposable gloves if you must collect money from customers. Use one pair of gloves per customer and throw them away after.
- Have tissues and hand sanitizer available for your passengers.
- Print and post information for passengers in your back seat. We have attached useful links below.
- Disinfect your car regularly.
- Plan to clean and disinfect your car as often as possible—especially after you drop off passengers who appear to be sick and after every medical passenger. Pay close attention to surfaces that are touched often by passengers.
- Use a disinfectant that is pre-approved for use against novel coronavirus (COVID-19).
- Wear disposable gloves when cleaning and only use them once.

If you wish to communicate a concern about an individual or business that may be acting in contradiction to the orders issued under the Public Health Protection and Promotion Act, please go to www.gov.nl.ca/covid-19.

For anyone having non-medical issues or concerns regarding self-isolation, please call the Canadian Red Cross COVID-19 help line at 1-800-863-6582, available 8:00am to 8:00pm daily.

For Mental Health Support visit www.bridgethegapp.ca or call 1-855-753-2560

Useful images:

<https://www.gov.nl.ca/covid-19/files/Covid19-Hand-Washing-Poster.pdf>

<https://www.gov.nl.ca/covid-19/files/Self-Isolation-Tips-and-Support-for-Returning-Travelers.pdf>

<https://www.gov.nl.ca/covid-19/files/How-to-Self-Isolate.pdf>